EAGLE QUARTZ
RESIDENTIAL WARRANTY

Quartz Warranty:

Eagle Quartz USA, Inc.- Warrants to the original owners of installed Eagle Quartz surfaces by an Eagle Quartz Certified installer for a period of (15) years from the date of installation. During the warranty period, Eagle Quartz USA, Inc. will at it's option, repair or re[lace the defective material.

Terms and Conditions:

1. This warranty is exclusive to the original purchaser of Eagle Quartz surfaces for the only the repair or replacement of the defective product.
2. This warranty covers Eagle Quartz surfaces that have been permanently installed in your property that has not been moved from the original installation. Small property consists of any location open to the general public for business use, private properties leased or rented, residential or commercial, or properties designated as hotels, motels or other temporary residence applications.
3. This warranty cover products that have been properly maintained according to the Care and Maintenance guide.

Exclusions:

1. This warranty does not cover material and services that have not been paid in full
2. This warranty does not cover for color variations, chemical abuse, scratches or chips from excessive impact damages or defects from misuse or improper fabrication.
3. This warranty does not cover for spots or blemishes smaller than that U.S ten cent piece. Spots and blemishes do not affect the structural integrity of the material.
4. This warranty does not cover seam appearance.
5. This warranty does not cover for thermal shock, heat exposure damage due to small appliances being directly placed over the quartz surface without a hot pad or trivet such as slow cookers, skillets, pans, air fryers, slow cookers, toasters, countertop ovens, etc.
6. This warranty does not cover temporary marks on Eagle Quartz product including but not limited to the metal marks, fingerprints or smudges or other temporary marks made by household utensils.
7. This warranty does not cover for additional repairs on accessories.
8. This warranty does not cover material installed outside, Exposed to the weather and climate conditions or ultraviolet light.
9. This warranty does not cover overhangs in excess of the recommendations provided by the Marble Institute of America.
10. This warranty does not cover for damages or injuries caused in whole or in part by acts of the God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.
11. This warranty does not cover products used as flooring material.
12. This warranty does not cover additional modifications such as plumbing, electrical, tile, cabinets, flooring that may be necessary to repair or replace the Eagle Quartz product covered under this warranty.
13. This warranty does not cover Natural variation in the color or size, shape and distribution of the pattern of the natural quartz or natural tone in background.

By accepting this Eagle Quartz warranty, you acknowledge the importance of cooperating with Eagle Quartz or its authorized representatives during the inspection process of the product. Your assistance in this matter will help us fulfill our obligations under this Warranty effectively. Should any manufacturing defect cause failure in the Eagle Quartz surfacing materials, Eagle Quartz, at its sole discretion, will undertake the repair or replacement of the affected materials. We always strive to achieve the best possible outcome, whether through repair or replacement, but it is essential to note that an exact color match cannot be guaranteed. Please be aware that any additional modifications, such as plumbing, electrical, tile, cabinets, or flooring, necessary after repair or replacement, are not covered under this warranty.

The items listed above are the complete warranty for Eagle Quartz supersedes all other warranties and representations, whether verbal or written. Except as expressly set forth above, no other warranties are made with respect to EAGLE QUARTZ USA, INC. expressly disclaims all warranties not stated herein, including, to the extent permitted by applicable law, any warranty that may exist under national, state, provincial or local law including but not limited to any implied warranty of merchantability or fitness for a particular purpose. Some states or other jurisdictions do not allow the exclusion of implied warranties, so the above limitations may not apply to you.

THIS WARRANTY GRANTS YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE

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