



Quartz Care and Maintenance:

Eagle Quartz is a maintenance free surface that is not easily damaged

Following a few simple instructions will keep your countertop looking like new for many years to come.

- Use mild soap and warm water for routine daily cleaning. Be sure to rinse thoroughly.
- For stubborn spots, use a soft cloth or a non-scratch scrub pad, and a mild non-abrasive cleanser, with a neutral PH.
- For dried residue, a flat object such as a plastic putty knife can be used to gently scrape off the foreign material.
- Although Quartz is extremely scratch resistant, it is not scratch proof. You should never cut or chop directly on your countertop. Always use a cutting board.
- Always use a hot pad or trivet when setting down hot objects, such as hot pans or plates. Direct contact with extremely high heat can cause damage.
- Take care to avoid spilling harsh chemicals such as drain cleaners, paint strippers, oven cleaners, bleaches, etc on your Quartz countertop.

If needed, apply common, **non-abrasive**, household cleaners such as



Soft Scrub Liquid Gel with Bleach, directly on a damp cloth or sponge and wipe the surface, rinsing thoroughly after cleaning. To avoid dulling the surface's shine, make sure to use a non-abrasive cleaner, and rinse off any cleaner with water and dry with soft cloth or paper towel. To remove adhered material such as food, gum or nail polish, first carefully scrape away the excess material with a plastic putty knife and then clean the surface with a damp cloth to remove any marks left behind and any residual dirt. Also, **do not use any abrasive pads** to clean tougher dirt as abrasives can damage the finish/sheen of your countertops.

We recommend using cleaning products between pH 5-8, as products outside this range may damage the surface. Avoid exposing Eagle Quartz to chemicals with pH levels outside this range, such as oven grill cleaners, floor strippers, paint removers/strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products, battery acid, dishwasher detergent, etc.

Should your surface accidentally be exposed to any potentially damaging products, rinse immediately with water to neutralize the effect.

Do not put generating heat devices or cookware directly on the Eagle Quartz surface.

Your quartz is strong but not Indestructible – although quartz is resistant to cracks, scratches and stains.

However, like most materials, excessive force and/or pressure from objects can damage the surface.

As with any surfaces, Eagle Quartz can be permanently damaged by direct exposure to heated cookware, hot irons, blow dryers... etc.